



PhD Course

Managerial approaches to improving quality of care

block course:

12.2.2024, 9:00 – 16:00;

13.2.2024, 13:00 – 20:00;

14.2.2024, 9:00-16:00;

15.2.2024, 13:00-19:00

Esplanade 36, room 4030/31

Course Instructor: Prof. Dr. Jonas Schreyögg (UHH),
Prof. Gary Young PhD (Boston University)

Course Value: 2 SWS or 5 LP

Assessment/Student evaluation: Home assignment and presentation; grading will be pass/fail.

Course Language: English

Software: N/A

Prerequisites: None

Registration: Please register via STiNE. For all organizational matters please contact e-mail andrea.buekow@uni-hamburg.de.

Course Overview & syllabus:

The course “Managerial approaches to improving quality of care” will extend PhD students’ understanding of managerial concepts and approaches to improving the quality of care, and will include theoretical and empirical aspects. It will introduce theoretical concepts of quality of care and approaches of quality and risk management for hospitals and other providers, particularly from Germany and the US. We will discuss several research papers investigating managerial approaches to improving quality of care. Finally, students will be asked to analyze their currently planned PhD topic/paper along questions derived from course content and to present their results during the course.

The course is designed for PhD students of the Research Training Group ‘Managerial and economic dimensions of health care quality’ and it will but special emphasis on the subdiscipline of health economics / health care management.

12.2.2024	Defining concepts of quality of care	Jonas Schreyögg
9:00-16:00	Measurement and data sources	
	Approaches of quality and risk management	
	Research papers investigating managerial approaches	
13.2.2024	Managerial approaches to improving quality -- theory and evidence (part 1)	Gary Young
13:00-20:00	Managerial approaches to improving quality – theory and evidence (part 2)	
	Break out groups and discussion session	
14.2.2024	Home assignment/ Preparing slides for presentation	All
9:00-16:00		
15.2.2024	Presentations and discussion	All
13:00-19:00		